



world resource partners  
G&T Industries an employee owned company

# Frequently Asked Questions

## What information is required, and how do I get started?

Email, fax, or mail engineering prints to a World Resource Partners (WRP) account manager or customer service representative. Three-dimensional digital files, IGS, are preferred, but other compatible formats include DXF, DWG, PDF, and hard-copy. Prints should include material, tolerances, critical dimensions, and finish specifications. Information related to annual usage is also required, and special packaging needs should be noted at this time.

In certain cases, physical samples may be used in lieu of engineering prints. Please contact a WRP associate for more details.

## How long does the quote process take?

Typical lead time varies for each project depending on the complexity of the items to be quoted, but average lead time is currently 10 business days. “Hot” projects may be expedited in order to meet urgent deadlines. Please contact a WRP associate for more details.

## What if I cannot afford to bring in container quantities of product?

Simply stated, you are not required to order full-container quantities. Because international sourcing is our core business, we are able to leverage our customer base and purchasing power to consolidate freight, so you get the benefit of full-container pricing. Moreover, our quoted prices\* include warehousing and inventory management. Utilize this JIT service to free up valuable space and capital for your company. Do not pay until your product is released from our inventory.

\* Standard prices reflect FOB: Grand Rapids, MI. Drop-shipped container pricing is also available, upon request.

## Why should I source with World Resource Partners?

We have already invested the time and capital required to set up a seamless, closed-loop sourcing operation. Over the past ten years, WRP employees have visited nearly 1,000 different manufacturers, qualifying only the best of the best to build product for WRP customers. Our employees, both US and international, are able to manage quality at the source, minimizing risk for the customer and WRP. Additionally, we take the financial risk—you pay nothing\* until you release and receive product from our warehouse. Gain access to a set of pre-qualified worldwide suppliers, while keeping the convenience and reliability of a domestic partner.

\* Tooling and sample charges may apply. Talk to a WRP representative for more details.